

Work/Service Order

Stateline Electronics
6743 Ringgold Rd
East Ridge, TN 37412
(423) 899-7970

PLEASE READ BEFORE TURNING IN YOUR SYSTEM:

Remember to take any devices including: laptop bags, peripherals, external Hard Drives/Flash Drives and USB dongles, if any devices are left with your computer please note that we are not responsible for devices that are not listed under section "Items left with Your device".

Customer Information

Name _____ Phone Number _____
Address _____ Email _____
City _____ State _____ Zip Code _____ Express Service? Yes No
+75% Of Labor Fee

Information About Your PC/Device

Model _____ Apple ID _____
Serial Number _____ Apple ID Password _____ Battery: Yes No
Operating System _____ User Name _____ AC Adaptor: Yes No
Date Purchased _____ Login Password _____

IMPORTANT, IF DEVICE NEEDS TO BE RELOADED PLEASE READ!:

Do You Have Data You Need To Save? Apps & Programs WILL NOT Be Transferred: Yes No

What Data Would You Like To Save? _____

After Backup, If Selected, Is It OK To Erase The Hard Drive? Yes No

What seems to be the problem?

What is wrong with the item? Be as detailed as possible, explain how this happened.

Items left with Your device:

<p>Service Requested:</p> <p><input type="radio"/> Cleaning/Virus Removal <input type="radio"/> System Reload <input type="radio"/> On-Site Visit</p>	
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Repair Estimate _____

Using Stateline Electronics for maintenance or repair, I understand and agree to the following:

- * Stateline Electronics does not accept responsibility for any damage to my computer's hardware/devices for any Services we provide.
- * Stateline Electronics does not accept responsibility for loss of data or backing up any data or installed software applications that may be on my computer's hard drive. I am responsible for making sure that any critical data is backed up before bringing my computer in for repairs/service.
- * I acknowledge that a Stateline Electronics technician will work on my computer as soon as possible and will notify me when repair is complete after I bring it in or tech picks it up.
- * When I drop off/we pick up the computer, a Stateline Electronics technician will give me an estimate of when the repair or maintenance will be finished. If this estimate changes, the technician will notify me at the phone number or email address listed above.
- * I understand that when I bring in my device for repair and/or work that I will be charged the diagnostic fee for this device if I decide to or not to repair the device.
- * Stateline Electronics technicians will work on my computer to the best of their abilities; however Stateline Electronics does not guarantee that its technicians will be able to solve the problem or problems that my computer is experiencing.
- * Once repairs have been completed you will be contacted. You will then have 30 days to pay your final dues to Stateline Electronics. If your bill has not been paid in full and you haven't contacted Stateline Electronics to make arrangements to pay your bill your computer/device becomes the property of Stateline Electronics and we may do with it as we see fit to recover any money lost.

Customer Drop Off Signature: _____

Customer Pick Up Signature: _____

Date

Date